



IToc-0 Software Service Cancellation Policy

If you wish to cancel your IToc-0 software subscription, please submit your request via email to sales@toctec.net. The following terms apply to all cancellation requests:

1. Cancellation within 5 Days of Purchase:

- Cancellations submitted within five (5) calendar days of purchase are eligible for a full refund, subject to a 10% administrative fee, which will be deducted from the refund amount.
- Refunds will be processed within seven (7) business days from the date the cancellation request is approved.

2. Cancellation after 5 Days of Purchase:

- Cancellations received after five (5) calendar days of purchase are not eligible for a refund. However, access to the IToc-0 software will continue until the end of the current subscription period.

3. Non-Refundable Fees:

- Fees for any additional services, setup, or administrative costs are non-refundable once the service has been initiated or delivered.

Disclaimer of Liability:

To the fullest extent permitted by applicable law, IToc-0 and its affiliates shall not be held liable for any indirect, incidental, or consequential damages arising from the use or termination of the subscription service. Users acknowledge that their sole remedy for dissatisfaction with the software or services provided is to cancel their subscription in accordance with the terms outlined in this policy.